

Wireless N USB 2.0 Network Print Server



Actual product may vary from photos

User Manual SKUs: PM1115UW, PM1115UWEU

> For the latest information and specifications visit www.startech.com/PM1115UW

> > Manual Revision: 02/08/2024



Compliance Statements

FCC Compliance Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna
- · Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- · Consult the dealer or an experienced radio/TV technician for help

Industry Canada Statement

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe [B] est conforme à la norme NMB-003 du Canada.

CAN ICES-3 (B)/NMB-3(B)

IC Radiation Exposure Statement

This equipment complies with IC RSS-102 radiation exposure limit set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

Déclaration d'exposition à la radiation

Cet équipement respecte les limites d'exposition aux rayonnements IC définies pour un environnement non contrôlé. Cet équipement doit être installé et mis en marche à une distance minimale de 20 cm qui sépare l'élément rayonnant de votre corps.

L'émetteur ne doit ni être utilisé avec une autre antenne ou un autre émetteur ni se trouver à leur proximité.

FCC ID: 2AA3I-PM1115UWB

IC: 11232A-PM1115UWB

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Safety Statements

Safety Measures

- Wiring terminations should not be made with the product and/or electric lines under power.
- Cables (including power and charging cables) should be placed and routed to avoid creating electric, tripping or safety hazards.

Mesures de sécurité

- Les terminaisons de câblâge ne doivent pas être effectuées lorsque le produit et/ou les câbles électriques sont sous tension.
- Les câbles (y compris les câbles d'alimentation et de chargement) doivent être placés et acheminés de façon à éviter tout risque électrique, de chute ou de sécurité

安全対策

電源が入っている状態の製品または電線の終端処理を行わないでください。 ケーブル(電源ケーブルと充電ケーブルを含む)は、適切な配置と引き回しを 行い、電気障害やつまづきの危険性など、安全上のリスクを回避するように してください。

Misure di sicurezza

- I terminiali dei fili elettrici non devono essere realizzate con il prodotto e/o le linee elettriche sotto tensione.
- I cavi (inclusi i cavi di alimentazione e di ricarica) devono essere posizionati e stesi in modo da evitare pericoli di inciampo, rischi di scosse elettriche o pericoli per la sicurezza.

Säkerhetsåtgärder

- Montering av kabelavslutningar får inte göras när produkten och/eller elledningarna är strömförda.
- Kablar (inklusive elkablar och laddningskablar) ska dras och placeras på så sätt att risk för snubblingsolyckor och andra olyckor kan undvikas.



Warning Statements

- Read the entire manual and ensure the instructions are fully understood before assembling and/or using this product.
- This product is intended for indoor use only and should not be used outdoors.

Varningsmeddelanden

- Läs hela manualen och se till att du förstår instruktionerna innan du börjar montera och använda produkten.
- Produkten är endast avsedd för användning inomhus och ska inte användas utomhus.

Waarschuwingen

- Lees de gehele handleiding en zorg dat u de instructies begrijpt voordat u dit product in elkaar zet en gebruikt.
- Dit product is alleen bedoeld voor binnengebruik en mag niet buiten worden gebruikt.

注意

- 最初に取扱説明書を最後まで読み、本製品の組み立て方をすべて理解してから組み立て作業を始めて下さい。
- 本製品は、室内での使用を想定しています。戸外では使用しないで下さい。

Dichiarazioni di avvertenza

- Leggere l'intero manuale e assicurarsi di aver compreso tutte le istruzioni prima di iniziare ad assemblare e a utilizzare questo prodotto.
- Il prodotto è destinato all'uso in ambienti interni. Se ne sconsiglia l'impiego in ambienti esterni.

Avertissements

- Lisez tout le manuel et assurez-vous que vous comprenez les instructions avant de commencer à assembler et utiliser ce produit.
- Ce produit est uniquement destiné à une utilisation en intérieur et ne doit pas être utilisé à l'extérieur.



Mensagens de aviso

- Leia todo o manual e certifique-se de que entende as instruções antes de começar a montar e a utilizar este produto.
- Este produto destina-se apenas a uma utilização no interior e não deve ser utilizado no exterior.

Advertencias de uso

- Lea todo el manual y asegúrese de haber comprendido bien las instrucciones antes de proceder con el ensamblaje y el uso de este producto.
- El uso de este producto es solo para interiores y no debe utilizarse en exteriores.

Warnhinweise

- Bevor Sie dieses Produkt montieren und verwenden, lesen Sie das gesamte Handbuch und vergewissern Sie sich, dass Sie die Anweisungen verstanden haben.
- Dieses Produkt ist nur zum Gebrauch in Innenräumen vorgesehen und sollte nicht im Freien verwendet werden.



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Product Diagram

Front View



Back View



1	WAN LED	5	LED Indicators
2	WPS Button	6	USB-A Port
3	Reset Button	7	RJ45 Port
4	DC Jack		



Product Information

Requirements

For the latest product software, product information, technical specifications, manuals, and Declarations of Conformance, please visit: <u>www.startech.com/PM1115UW</u> <u>www.startech.com/PM1115UWEU</u>

Note: The Print Server does not support printing with Host-Based Printers (e.g. CAPT, GDI, PPA).

Package Contents

- Wireless Print Server x 1
- Power Adapter x 1
- Product Insert x 1

Configurations

	Operating System	Function
PS Admin Utility / Setup Wizard	Windows® XP, Vista, 7, 8, 8.1, 10	Install a single print server on a network
Embedded Web server	Windows, macOS, and Linux	

Installation

Default Settings

- Username: admin
- · Password: (None)
- Wireless Mode: Ad-Hoc (Peer-to-Peer)
- SSID: PM1115UW
- IP Address: 192.168.0.10

Basic Hardware Installation

- 1. Turn OFF the Power to the Printer.
- 2. Connect the **Print Server** to the **Printer**, using an appropriate **USB Printer Cable**.
- 3. Turn ON the Power to the Printer.
- 4. Connect the **Power Adapter** to the **DC Jack**, located on the back of the **Print Server**.
- 5. Wait ~40 seconds for the Print Server's Power On Self Test (POST) to complete.
- 6. (Optional) Connect an RJ45 Network Cable to the Print Server and to a Network Device (e.g. network switch or wall jack).

Hardware and Software Installation

The PM1115UW can be installed using two distinct methods.

Method 1: For a streamlined installation, follow the steps listed in the <u>Basic Software Installation</u> section. Please note that this method is only available in Windows.

Method 2: For other operating systems or for a more advanced setup in Windows, follow the steps listed in the <u>Advanced Software Installation</u> section.

Basic Software Installation

- Connect an RJ45 Network Cable to the Print Server and to a Network Device (e.g. network switch or wall jack). Wait ~40 seconds for the boot up sequence to complete. The Printer will be connected in <u>Step #13 of Basic Software</u> Installation.
- Install the Print Server (PS) Wizard application on the Computer that will be used for printing purposes. Connect this Computer to the Network, utilizing a Wi-Fi Connection or an Ethernet Cable. Confirm the Printer works while directly connected to the Computer, using a USB Cable, before continuing to the next step. If printing with a direct USB connection is unavailable, download the Drivers for the Printer from the manufacturer

Note: The **PS Wizard** application can be found by navigating to the following link(s): <u>www.startech.com/PM1115UW</u> <u>www.startech.com/PM1115UWEU</u>

Navigate to the **Drivers/Downloads** tab and select [pm1115uw] usb wireless n print server.zip.

- 3. Right-click the PS Wizard Shortcut and select Run as Administrator. Select Yes to allow the software to run.
- At the Welcome screen, select Next to begin the software installation. (Figure 1)

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Figure 1

 At the Select a Print Server screen, select Next to start searching for the Print Server (Figure 2). Select the desired Print Server then select Next. (Figure 3)

Note: If the Print Server is not detected, check the Network Connection.





6. (Optional)At the Change Settings screen, apply a Password to the Print Server's Web Interface by selecting Yes then enter the desired Password. The Web Interface is not password protected by default. Select Next. (Figure 4)



Figure 4

 At the Basic Wireless Settings screen, change the Communication Type to Infrastructure. Change the SSID to the Name of the Wireless Network that the Print Server is to connect to. The other settings can be left unchanged. Select Next. (Figure 5)



Figure 5



 At the Wireless Security screen, select the correct Authentication Type for the wireless network. The field for Encryption type will then appear. Input the Pre-shared Key, also known as the Wi-Fi Password, for the Network. (Figure 6)

Note: The most common **Encryption** type is WPA2-PSK (CCMP), also known as WPA2-AES. This may vary, depending upon the **Wireless Router**.

T	incluss o	county	
	This page allows you safeguarding the wire	to set up the print serv less connection.	er's security feature for
Welcome			
Select & Print Server	Authentication Type :	WPA2-PSK	•
	Encryption :	WPA2-PSK (CCMP)	-
Change Settings	Pre-shared Key :		(8 to 63 characters)
Configure TCP / IP Save Settings Select a Printer Summary	Wi-Fi Protected Acces brings an immediate and small office/home	is (WPA) gives you the security solution to WL e office environments.	enhanced security and ANs in both enterprise
Configure TCP / IP Save Settings Select a Printer Summary Complete	Wi-Fi Protected Acces bings an immediate and small office/home	is (WPA) gives you the security solution to VIL e office environments. e-sensitive. A print sen we all matches Access	enhanced security and Abts in both enterprise

Figure 6



 At the TCP/IP Settings screen, select Specify an IP address. This gives the product a static IP. Enter the desired IP Address, Mask IP Address (subnet mask), and the Gateway IP Address information. Select Next. (Figure 7)

Note: A Gateway IP Address is not typically required.

1	TCP/IP Settings
Welcome	Specify TOPIP settings for the print server. The print server can be set up ether to obtain IP address from a DHCP server on the network or to use a static IP address.
Change Settings Configure Wireless	C Obtain an IP address automatically (use DHCP) @ [Specify an IP address]
Configure TCP/UP Save Settings	IP Address 192.168.1.5 Mask IP Address 255.255.0 Gateway IP Address 0.0.0.0
Select a Printer Summary	
Complete	It's highly recommended that you set up the print server to use a static IP address. Make sure the IP address is correctly entered for the print server to work property.

10. At the **Confirm Settings** screen, check for any configuration errors. Select **Next**. (*Figure 8*)



Figure 8

11. At the **Select a Printer** screen, select the desired **Printer** to use with the **Print Server**. If the desired **Printer** does not appear in the list, select **Add New Printer** and complete the steps required to add a new **Printer**. Select **Next**. (*Figure 9*)

	Select A Printer	
Welcome	The Wizard now helps you set up the prin print server. You can either select a printe installed on this computer or add a new	nter that is connected to the ir that has already been printer.
Select A Print Server	Select a printer from the following list	Add New Printer
Change Settings	Printer Name	Port
Configure Wireless	DeeNote for Windows 10 Microsoft XPS Document Writer	Nicrosof Office One PORTPROMPT:
Contigure TGP/IP	Fax	SHRFAX:
Save Settings		
Select a Printer		
Summary	1	
Complete	To add a new printer, you need a printer the driver file that you've downloaded fro	installation CD/diskette or om the internet.

Figure 9

12. At the **Confirm Settings** screen, check for any configuration errors. Select **Next**. (*Figure 10*)

H I	Summary	
Welcome	The Wizard is about t of the settings.	o finish the installation. Following is the summar
Select A Print Server	Printer Name : Port Name :	Microsoft XPS Document Writer IP_192.168.1.5-3
Change Settings	IP Address :	192.168.1.5
Configure Wireless		
Configure TCP / IP		
Save Settings		
Select a Printer	Printer Setting	
Summary	Use this printe	r as the default printer
Complete	Verify all information	

Figure 10

13. At the Installation Complete! screen, select Finish. Disconnect the RJ45 Network Cable from the Print Server. Position the Print Server near the Printer. Connect the Power Adapter to the DC Jack, located on the back of the Print Server. Connect the Print Server to the Printer, using an appropriate USB Printer Cable. (Figure 11)

Note: The RJ45 Network Cable is no longer required for the Print Server.

etwork Print Server Setup Wiza	d	>
	Installation Complete !	
Z Welcome	The Wizard has successfully installed Network print server and the printer on your system.	
Select A Print Server		
Change Settings		
Configure Wireless		
Configure TCP / IP		
Save Settings		
Select a Printer		
Summary		
Complete		
	(Back Freehold)	

Figure 11

Upon completion of the <u>Basic Software Installation</u> steps, a **Networked Printer** can be added to any **Computer** within the **Subnet** by following the instructions in the <u>Setting Up a Printer</u> in Windows or <u>Setting Up a Printer in macOS</u> sections.

Advanced Software Installation

- 1. Connect the **Power Adapter** to the **DC Jack**, located on the back of the **Print Server**.
- Wait ~40 seconds for the Print Server's Power On Self Test (POST) to complete.

- 3. Connect an **RJ45 Network Cable** to the **Print Server** and to a **Network Device** (e.g. network switch or wall jack).
- Set the Network Adapter on the Computer to the following settings:
 - IP Address: 192.168.0.xxx
 - Subnet Mask: 255.255.255.0
 - Gateway: N/A
- Access the Web Graphic User Interface (GUI) for the Print Server by entering the following into the Address Bar of a Web Browser:
 - · 192.168.0.10
- 6. Log into the **Web GUI** using the following credentials, if prompted:
 - Username: admin
 - Password: (none)
- 7. After logging in to the **Web GUI**, select the **Setup** tab then the **TCP/IP** sub-tab.
- 8. Select Use the following TCP/IP settings.
 - Set the IP Address to an available IP address within the available address pool of the Network Device
 - Set the **Subnet Mask** to the subnet mask of the **Network Device**. This **Subnet Mask** is typically **255.255.255.0**
 - Set the Default Router to the IP Address of the Network Device
- 9. Select **Save & Restart** at the bottom of the page. Allow the **Print Server** to **Reboot**.

Note: If the **Print Server** will be utilizing a **Wired Ethernet Connection**, the setup is complete.

- 10. Change the **TCP/ IP Settings** on the **Computer's Network** Adapter to match the <u>Settings used in Step #8</u>.
- 11. Access the **Web GUI** for the **Print Server** by entering the <u>IP</u> <u>Address selected in Step #8</u>.
- 12. If prompted, access the **Web GUI** for the **Print Server** by entering the <u>Default Credentials listed in Step #5</u>.
- 13. After logging in to the **Web GUI**, select the **Setup** tab then the **Wireless** sub-tab.
- 14. Select the **Basic Settings** section and change the **Network Type** from **Ad-Hoc** to **Infrastructure**.
- 15. Scroll down to the **Site Survey** section and select the **Wireless Router's SSID** from the **List of SSIDs**, using the **Radio Buttons**, located on the left-hand side of the page.
 - If the **Wireless Router's SSID** does not display immediately, select the **Refresh** button.
- 16. Select **Save & Restart**, located at the bottom of the page. Allow the **Printer Server** to reboot.
- 17. Refresh the **Internet Browser** page to connect to the **Web GUI**.
- 18. If prompted, access the **Web GUI** for the **Print Server** by entering the <u>Default Credentials listed in Step #5</u>.
- 19. After logging in to the **Web GUI**, select the **Setup** tab then the **Wireless** sub-tab.
- 20. In the **Basic Settings** section, the **SSID** should now match the **SSID of the Wireless Network**. If the SSIDs do not match, return to <u>Step #14</u>.

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21. In the **Advanced Settings** section, select the correct **Authentication Type** for the **Wireless Network Device**. Most networks use **WPA2-PSK**. However, this will vary depending on how the **Wireless Network Device** was configured.

Note: Consult the **Manual for the Wireless Network Device** to determine the best way to verify the **Authentication Type**.

22. In the **Advanced Settings** section, select the correct **Encryption Type** for the **Wireless Network Device**. Most networks default to the **Encryption Type** of **AES (CCMP)**. However, this will vary depending on how the **Wireless Network Device** was configured.

Note: Consult the **Manual for the Wireless Network Device** to determine the best way to verify the **Encryption Type**.

- 23. In the **Advanced Settings** section, enter the **Wi-Fi Password** in the **Network Security Key** text box.
- 24. Select **Save & Restart**, located at the bottom of the page. Allow the **Printer Server** to reboot.
- 25. Refresh the **Internet Browser** page to connect to the **Web GUI**.
- 26. If prompted, access the **Web GUI** for the **Print Server** by entering the <u>Default Credentials listed in Step #5</u>.
- 27. After logging in to the **Web GUI**, select the **Setup** tab then the **Wireless** sub-tab.

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- 28. The Wireless Network Information will now display in the Web GUI. In the Basic Settings section, the SSID should now match the SSID of the Wireless Network. If the SSIDs do not match, return to <u>Step #14</u>.
- 29. Disconnect the RJ45 Network Cable from the Print Server. Position the Print Server near the Printer. Connect the Power Adapter to the DC Jack, located on the back of the Print Server. Connect the Print Server to the Printer, using an appropriate USB Printer Cable.

Note: The RJ45 Network Cable is no longer required for the Print Server.

Upon completion of the <u>Advanced Software Installation</u> steps, a **Networked Printer** can be added to any **Computer** within the **Subnet** by following the instructions in the <u>Setting Up a Printer</u> in Windows or <u>Setting Up a Printer in macOS</u> sections.

Setting Up a Printer in Windows

1. Navigate to the **Control Panel** screen and select the **Devices and Printers** icon. (*Figure 12*)



Figure 12

2. Select Add a Printer, located at the top of the screen.

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3. On the Add a Device screen, select **The printer that I want** isn't listed. (*Figure 13*)

Choose a device or printer to add to this PC		
No devices found		_
		L

Figure 13

4. On the Add Printer screen, select Add a printer using a TCP/IP address or hostname. Select Next. (Figure 14)

Add Printer	
Find a printer by other options	
○ My printer is a little older. Help me find it.	
O Select a shared printer by name	
Example: \\computername\printername or http://computername/printers/printername/.printer	Ĉ.
Add a printer using a TCP/IP address or hostname	
O Add a Bluetooth, wireless or network discoverable printer	
O Add a local printer or network printer with manual settings	
Net	ance

Figure 14

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 On the Add Printer screen, under the Hostname or IP address field, enter the IP Address assigned to the Print Server. Select Next. Windows will detect the TCP/IP port and will transition to the next screen automatically. (Figure 15)

Type a printer hostnam	ne or IP address
Device type:	Autodetect
Hostname or IP address:	192.168.1.132
Port name:	192.168.1.132
Query the printer and auto	omatically select the driver to use

Figure 15

6. Set the **Device Type** field to **Custom**. Select **Settings**. (*Figure 16*)

Additional port	t information required	
The device is not	found on the network. Be sure that:	
1. The device is t	turned on.	
2. The network is	is connected.	
The device is r	property configured	
1 71	property contrigued.	
4. The address o	in the previous page is correct.	
 The address o If you think the ar 	or the previous page is correct. ddress is not correct, click Back to return to the previous page. Then corr	ect the
 The address o If you think the ar address and perfor device type below 	property compared is correct. ddress is not correct, click Back to return to the previous page. Then com orm another search on the network. If you are sure the address is correct, %	ect the select th
 The address o If you think the ar address and perfor device type below Device Type 	propuly compared is correct. Iddress is not correct, click Back to return to the previous page. Then corr orm another search on the network. If you are sure the address is correct, w.	ect the select th
 The address o If you think the ar address and perford device type below Device Type O Standard 	defection of the previous page is correct. defects in and correct, click Back to return to the previous page. Then corr our another search on the network. If you are sure the address is correct, w. Generic Network Cand	ect the select th
 The address of If you think the au address and perfor device type below Device Type Standard 	an the previous page is correct. defenses in out correct, click Back to return to the previous page. Then corr our another search on the network. If you are sure the address is correct, the <u>Generics Network Card</u>	ect the select th
 The address of If you think the ar- address and perfe- device type below Device Type O Standard O Custom 	In the providing page is correct, defers in not correct, cick Back to mann to the providing page. There can one auditor particular to an the reduced, if you are sure the address is correct, or <u>Correct Network Cand</u>	ect the select th



On the Configure Standard TCP/IP Port Monitor screen, set the Protocol to LPR.

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8. On the **Configure Standard TCP/IP Port Monitor** screen, under the **LPR Settings** field, enter **Ip1** into the **Queue Name** field. Select **OK**. (*Figure 17*)

nfigure Standard TCP/IP Port N	Monitor
ort Settings	
Port Name:	192.168.1.132
Printer Name or IP Address:	192.168.1.132
Protocol	
C Raw	LPR
Raw Settings	
Port Number.	100
LPR Settings	
Queue Name:	1
☐ LPR Byte Counting Enabl	led
SNMP Status Enabled	
Community Name:	ublic
SNMP Device Index	
	ОКС



- 9. The Add Printer screen will appear. Select Next.
- 10. **Windows** will attempt to automatically detect the **Driver** for the **Printer**.
 - If Windows fails to detect the Driver for the Printer, select the Printer's Manufacturer and Model from the Install the Printer Driver screen.
 - If the Printer's Manufacturer and Model do not appear in the Install the Printer Driver screen, select Windows Update to update the list of Printer Models. Please note, this update may take several minutes. When the Window's Update has completed, select the Printer's Manufacturer and Model from the Install the Printer Driver screen.
- 11. **Windows** will install the **Driver** for the **Printer**. When the installation is complete, select **Finish**.

Setting Up a Printer in macOS

 Select the System Preferences screen. From the System Preferences screen, select the Printers & Scanners icon. (Fiaure 18)



Figure 18

2. The **Printers & Scanners** screen will appear. From the **Printers & Scanners** screen, click the + icon, located on the left-hand side of the screen. (*Figure 19*)



Figure 19

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3. The Add screen will appear. From the Add screen, under the **Default** tab, select the **Printer** and select the **Add** button. (*Figure 20*)

s 🐨 💳	C search		
ult IP Windows		Search	
Name		 Kind 	_
Lexmark International Lexmark E	250dn-066ee0	Bonjour	
Name:			
Name:			
Name: Location: Use:			c

Figure 20

4. If the **Printer** does not appear, select the **IP** tab, located at the top of the screen. (*Figure 21*)

	Add
2 🛞	Q Search
sult IP V	Vindows Search
Address:	169.254.10.10
	Valid and complete host name or address.
Protocol:	Line Printer Daemon - LPD
Queue:	lp1
	Leave blank for default queue.
	Leave blank for default queue.
	Leave blank for default queue.
Name:	Leave blank for default queue. 169.254.10.10
Name:	Leave blank for default queue. 169.254.10.10
Name: Location:	Leave blank for default quote. 169-254-10.10
Name: Location: Use:	Levre blans for default quote. 198 254.10.10 Generic PostScript Printer
Name: Location: Use:	Leve blank för default gunue. 109.254.10.10 Generic PostScript Printer The selected printer software isor from the manufacturer and may not let you use all the fortune of sydop printer.
Name: Location: Use:	Leave blank for default quote. 169: 254-10.10 Generic PostScript Printer The selected priori automation from the manufacturer and may not let you use all the features of your printer.

Figure 21

- 5. Enter the following credentials under the IP tab:
 - Address: (IP Address of the Print Server)
 - Protocol: Line Printer Daemon LPD
 - Queue: lp1



6. The Wizard will automatically attempt to detect the **Driver** for the **Printer**. When the **Wizard** selects a **Driver**, select the **Add** button.

Operation

LED Indicators

LED	State	Indication
Status	Blinking for POST (Yellow)	When power is connected, the Status LED Indicator will flash five times, and then go solid.
USB	On (Green)	Connection established with a USB Printer
WLAN	On (Yellow)	Wireless Network Connection established

Reset Button

Reboot the Print Server

- Ensure the Power Adapter is connected to the DC Jack, located on the back of the Print Server, and that the Print Server is receiving power.
- 2. Press and release the Reset Button once.

Note: Resetting the **Print Server** will stop all ongoing/ pending printing jobs.

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Print a Self-Test Page

- Ensure the Power Adapter is connected to the DC Jack, located on the back of the Print Server, and that the Print Server is receiving power.
- 2. Press the Reset Button for 8 Seconds, then Release the Reset Button.
- 3. A **Test Page** including the current print server settings will print.

Reset to the Factory Default Settings

Warning! The following steps will erase all of the current **Print Server** settings.

- 1. Disconnect the **Power Adapter** from the **DC Jack**, located on the back of the **Print Server**.
- Press and Hold the Reset Button while reconnecting the Power Adapter to the DC Jack, located on the back of the Print Server. Continue to Hold the Reset Button for 5 Seconds, then Release the Reset Button. The Print Server will restart with the Factory Default settings.



Troubleshooting

Power Related Issues

Problem	Solution
 The Print Server is not receiving adequate power. 	 Inspect the Power Adapter Cable/ Connectors for damage.
 The Print Server is not receiving adequate power and/or the Print Server is running too hot 	 Ensure the voltage of the AC Power Adapter matches the AC voltage of the Power Source.
	Warning! Using an incompatible AC Power Adapter will damage the Print Server .

TCP/IP Troubleshooting

Problem	Solution
 The Print Server's IP Address is identical to the Computer's IP Address. 	 Contact the Network Administrator to obtain an unused IP Address for the Print Server

Printing Issues

Problem	Solution
 Print jobs are 	Possible explanations:
sent to the print queue successfully, but fail to print.	 The Print Server Name/Print Queue configuration is incorrect.
	 The Print Server Name does not match the Name in the Print Server's memory.
	 The Power Adapter connected to the Print Server is loose or disconnected.
	 The Printer is off-line, jammed or out of paper.
	Solutions:
	 Check all the information in the Print Port Settings.
	2. Check all the information for the Print Server by running PSAdmin .
	 Inspect the Power Adapter Cable/ Connectors for damage and ensure the Power Adapter is connected to the Print Server and to a Power Source.
	 Recheck the Print Server connection by running the PSAdmin.

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 Print jobs start printing, but print very slowly or print unknown characters. 	 Possible explanation and solution: A Printer Driver is missing or is incompatible with that Printer. Using a Print Driver that is not specific for the Printer can cause printing errors. Install the proper Printer Driver. If these Printer Drivers are not available online, please contact the Printer Manufacturer.
 The upgrading process indication bar stops and does not seem to proceed again while upgrading the print server. 	 Possible Explanation: There might be a network problem. This causes the upgrading procedure to fail. Solutions:
• The Setup Wizard cannot find the Print Server .	 Possible Explanation: The Personal Firewall is blocking the Network Connection to the Print Server Solution:







Warranty Information

This product is backed by a two-year warranty.

For further information on product warranty terms and conditions, please refer to <u>www.startech.com/warranty</u>.

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