WHDI Wireless HD Extender - 1080p Wireless High Definition

ST121WHD

*actual product may vary from photos

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Manual Revision: 11/16/2012
FCC Compliance Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To assure continued compliance, any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. (Example- use only shielded interface cables when connecting to computer or peripheral devices).

FCC Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Caution! The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user authority to operate the equipment.

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Introduction

The ST121WHD Wireless Video, Audio and IR Extender lets you connect a remote HD display or projector up to 30m (100ft) away from the HD source wirelessly. The ST121WHD is a bundled kit that includes both a local and a remote unit providing a complete end to end solution for a single source to display connection. This wireless HD extender eliminates the need for expensive cable infrastructure, and provides a wireless solution where cabling is undesirable, i.e. in the middle of a room, or boardroom.

The Wireless HD extender kit is compliant with WHDI and HDCP standards, ensuring even the latest devices will be able to pass a signal with support for full 1080p resolutions and the accompanying digital audio. Control your source device remotely using the IR extender for a complete HD extension solution.

The kit includes the transmitter and receiver units for a cost-effective, ready-to-use digital signage solution.

Backed by a StarTech.com 2-year warranty and free lifetime technical support.

Packaging Contents

- 1x Wireless HD Transmitter
- 1x Wireless HD Receiver
- 2x Positioning Stand
- 1x HD Cable
- 1x IR Remote Extension Connector
- 2x Universal Power Adapter (NA/UK/EU)
- 1x Instruction Manual

System Requirements

- HD enabled video source device (i.e. computer, Blu-ray Player)
- HD enabled display device (i.e. television, projector)
- Available AC electrical outlet for transmitter and receiver
- HD cable from receiver to display (HD cable from video source to transmitter is provided)
Preparing Your Site

1. Determine where the local video source (i.e. computer, Blu-ray Player) will be located and set up the device.

2. Determine where the remote display will be located and place/ mount the display appropriately.

   **Notes:** This product includes optional bases allowing for horizontal or vertical positioning. It is recommended that both the Transmitter Unit and the Receiver Unit be positioned in the same fashion. If for example the Transmitter Unit is placed vertically and the Receiver Unit is positioned horizontally the image transmission distance may be compromised.

   The maximum distance between the transmitter and the receiver is 30 meters. If the wireless signal is obstructed by walls, or other interference the signal quality and maximum distance will likely be reduced.

   Ensure the Extender Unit and the Receiver Unit are situated near an available AC electrical outlet.

Hardware Installation

1. Installation of Transmitter Unit
   
   **a)** Position the Transmitter Unit near the video source (i.e. Computer, Blu-ray Player).

   ![Built-in Antenna](image)

   **Note:** If the Transmitter Unit is positioned vertically, ensure the built-in antenna is facing upwards.
b) **(Optional)** If using the ST121WHD to extend an infrared (IR) device signal. Connect the IR remote extension connector to the IR remote signal output port on the Transmitter Unit, and Position the extended IR sensor directly in front of the video source’s IR sensor. Check the manual of your video source device for the IR sensor location.

**Note:** This product can only support an IR signal in 38 kHz carrier modulation mode.

c) Connect the provided Transmitter Unit power supply.

d) Connect the video source to the HD port on the rear panel of the Transmitter Unit, using the provided male/male HD cable.

2. Installation of Receiver Unit

   a) Position the Receiver Unit near the video display (i.e. television, projector).

   **Note:** If the Receiver Unit is positioned vertically, ensure the built-in antenna is facing upwards. If an infrared (IR) device is being used direct the IR signal toward the IR sensor.

   ![ Receiver Unit Diagram ]

   b) Connect the provided Receiver Unit power supply. The wireless network status indicator will turn on after a successful wireless connection between both units is established. This may take several seconds.

   c) Connect the video source to the HD port on the rear panel of the Receiver Unit, using a male/male HD cable (Not included).

   d) The video source will now be displayed on the remote receiver.
Additional Operation
IR Remote Control

Note: Before the remote control can operate, the battery protector must be removed from the battery compartment. Your IR remote control must also be pointed at the receiver your display is connected to in order to function.

Add Additional Video Transmitter Sources (Must have multiple transmitting units)
By default the ST121WHD’s transmitter and receiver units are paired together. If you have more than one transmitter, you can add additional transmitters to one receiver and switch between video sources.

1. Using the IR remote control, press MENU - > Select Add new Video Source
2. Please Activate Registration on Transmitter Unit will now appear on the display. Physically return to the transmitter unit hold down the reset button on the transmitter for 3 seconds to activate registration.

3. The additional transmitter is now registered. This action can be performed for up to 2 additional transmitters for a total of 3.

Remove Video Transmitters (Must have multiple transmitting units)
1. Using the IR remote control, Press MENU - > Select Remove Video Source
2. Move the cursor and select the desired transmitter to be remove

Modify Video Source Name
To more easily distinguish between added transmitters, the generic hardware name, given during the “Add additional Video Transmitter Sources” steps, can be modified.
1. Using the IR remote control, Press MENU - > Select Modify Video Source Name
2. Using the cursor select a name that better suits specific transmitter.
Trouble Shooting

1. Improve Signal Quality

Environments with large amounts of 5GHz wireless traffic (such as an office), DFS1 (5150-5250 MHz -non DFS band) and DFS4 (5725-5850 MHz-non DFS band) should be disabled by setting to ON in the Advanced Settings to yield better performance.

   a. Using the IR remote control, Press MENU- > Select Advanced Settings -> DFS 1 to change to ON. The unit will restart when completed.

   b. Repeat step (a) this time selecting DFS 4 to ON. The unit will restart when completed.

Note: OFF indicates the band is enabled. ON indicates the Band is disabled. For reference the frequencies of each band option is listed below.

<table>
<thead>
<tr>
<th>Frequency Table</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DFS 1</strong></td>
</tr>
<tr>
<td><strong>DFS 2</strong></td>
</tr>
<tr>
<td><strong>DFS 3</strong></td>
</tr>
<tr>
<td><strong>DFS 4</strong></td>
</tr>
</tbody>
</table>
2. **Review Wireless Link Quality**

You can view the wireless link quality to determine if there may be interference preventing the signal from completing, or occasional signal loss.

a. Using the IR remote control, press MENU-> Advanced Settings -> Status -> Link Quality

b. Several values are now displayed representing the signal quality. See table below for details.

<table>
<thead>
<tr>
<th>Title</th>
<th>Description</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>SNR (IN/. OUT)</td>
<td>Video Quality</td>
<td>Values above 20 are ideal.</td>
</tr>
<tr>
<td>PIN</td>
<td>Wireless Signal Quality</td>
<td>Values below 55 are ideal</td>
</tr>
<tr>
<td>Freq</td>
<td>Wireless Frequency</td>
<td>Displays the wireless Band the connection is on</td>
</tr>
<tr>
<td>Audio BER</td>
<td>Audio Bit Error Ratio</td>
<td>Displays Audio Bit Error Ratio</td>
</tr>
<tr>
<td>Packet err</td>
<td>Packet Loss</td>
<td>Displays number of packets dropped</td>
</tr>
</tbody>
</table>

**Note:** Values outside the “Ideal” threshold may not impact signal quality.
# LED Indicator Status Table

<table>
<thead>
<tr>
<th>Indicator</th>
<th>LED Activity</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wireless Connection Status Indicator (Transmitter Unit)</td>
<td>On (Green)</td>
<td>The transmitter is connected successfully in the wireless mode</td>
</tr>
<tr>
<td></td>
<td>Off</td>
<td>The transmitter has failed to connect in the wireless mode</td>
</tr>
<tr>
<td></td>
<td>Flash rapidly</td>
<td>The Device is faulty</td>
</tr>
<tr>
<td>Video indicator (Transmitter Unit)</td>
<td>On (Green)</td>
<td>The video source is connected successfully</td>
</tr>
<tr>
<td></td>
<td>Off</td>
<td>The video source has failed to connect</td>
</tr>
<tr>
<td>Wireless Connection Status Indicator (Receiver Unit)</td>
<td>On (Green)</td>
<td>The Receiver is connected successfully in the wireless mode</td>
</tr>
<tr>
<td></td>
<td>Off</td>
<td>The transmitter has failed to connect in the wireless mode</td>
</tr>
<tr>
<td></td>
<td>Flash Rapidly</td>
<td>The Device is faulty</td>
</tr>
<tr>
<td>Video Indicator (Receiver Unit)</td>
<td>On (Green)</td>
<td>The video source is connected successfully</td>
</tr>
<tr>
<td></td>
<td>Off</td>
<td>The video source has failed to connect</td>
</tr>
</tbody>
</table>

## Specifications

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Max Distance</td>
<td>30m (100ft)</td>
</tr>
<tr>
<td>Maximum Digital Resolutions</td>
<td>1920 x 1080</td>
</tr>
<tr>
<td>Supported Resolutions</td>
<td>TV: 1080p, 1080i, 720p, 480p</td>
</tr>
<tr>
<td></td>
<td>PC: VGA(640X480), SVGA(800X600), XGA(1024X768), SXGA(1280X1024)</td>
</tr>
<tr>
<td>Frequency</td>
<td>5.1-5.9GHz</td>
</tr>
</tbody>
</table>
Technical Support

StarTech.com’s lifetime technical support is an integral part of our commitment to provide industry-leading solutions. If you ever need help with your product, visit www.startech.com/support and access our comprehensive selection of online tools, documentation, and downloads.

For the latest drivers/software, please visit www.startech.com/downloads

Warranty Information

This product is backed by a two year warranty.

In addition, StarTech.com warrants its products against defects in materials and workmanship for the periods noted, following the initial date of purchase. During this period, the products may be returned for repair, or replacement with equivalent products at our discretion. The warranty covers parts and labor costs only. StarTech.com does not warrant its products from defects or damages arising from misuse, abuse, alteration, or normal wear and tear.

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