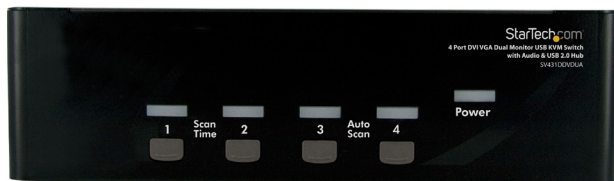


## 2/4 Port DVI VGA Dual Monitor USB KVM Switch with Audio & USB 2.0 Hub

SV231DDVDUA

SV431DDVDUA



\*SV431DDVDUA Shown

DE: Bedienungsanleitung - [de.startech.com](http://de.startech.com)

FR: Guide de l'utilisateur - [fr.startech.com](http://fr.startech.com)

ES: Guía del usuario - [es.startech.com](http://es.startech.com)

IT: Guida per l'uso - [it.startech.com](http://it.startech.com)

NL: Gebruiksaanwijzing - [nl.startech.com](http://nl.startech.com)

PT: Guia do usuário - [pt.startech.com](http://pt.startech.com)

For the most up-to-date information, please visit: [www.startech.com](http://www.startech.com)

## FCC Compliance Statement

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the device. If shielded interface cables are included with the product, or if additional components or accessories are designated for use with the installation, they must be used to ensure compliance with FCC regulations.

## ISED Statement / Déclaration d'ISDE

CAN ICES-003(A) / NMB-003(A)

This Class A digital apparatus complies with Canadian ICES-003.

This device complies with ISED Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

Le présent appareil est conforme aux CNR d'ISDE Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

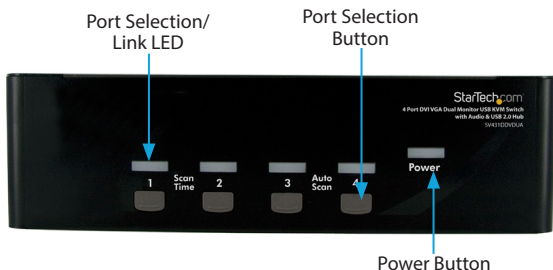
## Use of Trademarks, Registered Trademarks, and other Protected Names and Symbols

This manual may make reference to trademarks, registered trademarks, and other protected names and/or symbols of third-party companies not related in any way to StarTech.com. Where they occur these references are for illustrative purposes only and do not represent an endorsement of a product or service by StarTech.com, or an endorsement of the product(s) to which this manual applies by the third-party company in question. Regardless of any direct acknowledgement elsewhere in the body of this document, StarTech.com hereby acknowledges that all trademarks, registered trademarks, service marks, and other protected names and/or symbols contained in this manual and related documents are the property of their respective holders.

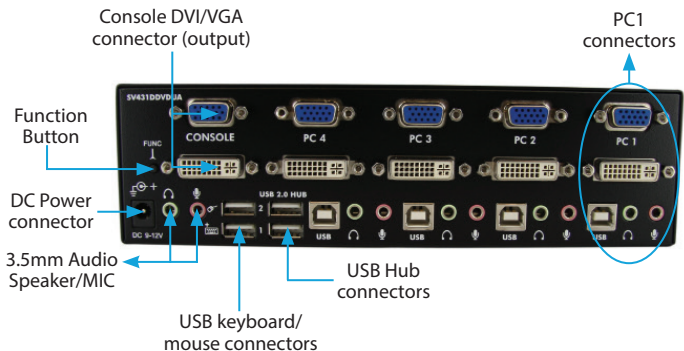
# Table of Contents

<b>Introduction .....</b>	<b>1</b>
Packaging Contents .....	1
System Requirements.....	1
<b>Installation .....</b>	<b>2</b>
Hardware Installation .....	2
Driver Installation.....	3
<b>Operation .....</b>	<b>4</b>
Front Panel.....	4
Rear Panel (SV431DDVDUA only) .....	5
<b>HotKey Control .....</b>	<b>6</b>
Alternative Hotkey Commands.....	8
Change Leading Hotkey .....	9
<b>Specifications.....</b>	<b>10</b>
<b>Technical Support .....</b>	<b>11</b>
<b>Warranty Information.....</b>	<b>11</b>

### Front View (SV431DDVDUA shown)



### Rear View (SV431DDVDUA shown)



# Introduction

The SV231DDVDUA 2-port or SV431DDVDUA 4-port Dual Monitor KVM Switch (DVI+VGA) offers a complete multimedia switching solution, letting users control two Dual Display computers using a single USB mouse and keyboard peripheral set.

With support for high-resolution video interfaces, this dual view KVM switch provides one VGA (analog) and one DVI-I port per computer connection, as well as audio switching capability between connected computers.

Delivering versatility for virtually any application, the DVI/VGA KVM switch features an integrated 2-port USB hub that allows connected USB 2.0 peripherals to be shared between connected computers, eliminating the need to purchase duplicate peripherals.

Suitable for any workspace, the dual monitor KVM switch offers a compact desktop KVM design and features a rugged metal chassis that helps ensure durable performance.

**Please Note:** While both DVI-I (analog mode) and DVI-D (digital only) are supported by the KVM, both source PCs must output the same signal type for proper switching. It is recommended wherever possible to use DVI-D cables across all PC to KVM and KVM to Console connections. If necessary, please contact our technical support team for assistance identifying your source.

Backed by a StarTech.com 3-year warranty and free lifetime technical support.

## Packaging Contents

- 1 x two-port KVM switch (SV231DDVDUA)
- 1 x four-port KVM switch (SV431DDVDUA)
- 4 x foot pads
- 1 x universal power adapter (NA/UK/EU/AU)
- 1 x instruction manual

## System Requirements

- DVI and VGA enabled computer system/video card
- USB enabled computer system
- DVI or VGA enabled display devices (e.g. monitor, projector, TV, etc.)
- A standard 104-key wired USB keyboard
- A standard 3-button wired USB mouse

# Installation

**NOTE:** Prior to the installation, please power off all devices that will be connected to this system.

Ensure that all devices you will connect are properly grounded.

Place cables away from fluorescent lights, air conditioners, and machines that are likely to generate electrical noise.

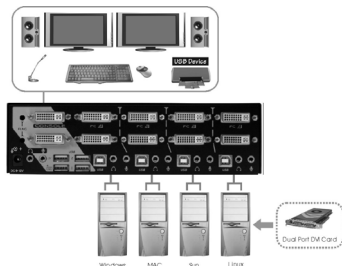
If you experience any problems using a USB KVM switch, the following BIOS setup changes may be necessary for PC users and not necessary for Mac users:

Set HALT ON ERROR to ALL BUT KEYBOARD.

In PNP AND PCI SETUP, set PNP OS INSTALLED to YES and set USB IRQ to ENABLED.

Different systems may use different naming, so contact your system manufacturer for further assistance with these settings.

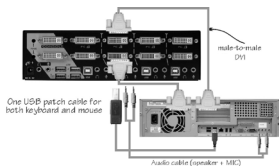
## Hardware Installation



1. Plug 1 or 2 monitor(s) into the Console side DVI and/or VGA connectors; plug a USB keyboard and a USB mouse into the dedicated USB keyboard and mouse ports on the KVM switch.
2. Use a male-to-male DVI and/or VGA video cable to connect the DVI/VGA connector(s) on the computer's video card, to one of the KVM's PC ports (ie. PC1). A dedicated video, USB and audio 4-in-1 KVM cable can be used (ie. StarTech.com ID: USBDMI4N1A6 (DVI) or USBVGA4N1A6 (VGA)).
3. Use a USB type A-B Cable to connect the KVM's USB port (type B, square connector) for the PC port used in Step 2, and the USB port on the computer (type A, flat connector).
4. Repeat for Steps 2 and 3 for each PC port on the KVM switch, or each computer you wish to use on the KVM.

**OPTIONAL:** Connect any other USB peripherals you wish to share between the connected computers/devices to the extra USB Hub ports on the Console side.

5. Connect the external power adapter from a wall outlet to the power connector on the rear panel of the KVM switch. The Power LED should light up solid and/or the LED for the selected PC port.
6. Power up the first computer/device and wait for it to fully boot and test keyboard/mouse functionality.
7. Once operation has been successfully confirmed, switch to the next port and power up that computer/device and confirm.



## Driver Installation

No driver installation is required for the KVM switch, as the keyboard and mouse uses native USB keyboard/mouse drivers that are already installed on all operating systems that fully support USB.

# Operation

## Front Panel

### Port Selection/Link LED

The LED turns green when the connected computer is powered-on. The corresponding LED will also illuminate red when that PC port is currently selected.

### Port Selection Button

2 Port: Pressing the front panel "Select" button toggles between the PC ports on the KVM switch.

4 Port: Each push button on the front panel corresponds with a PC port. Pressing the button will immediately select that port.

### Auto Scan

The KVM automatically scans through the powered-on computers in sequence on a fixed time interval (see Scan Time below).

To activate Auto Scan, press down front panel push buttons "3" and "4" simultaneously. The port LED flashes during Auto Scan. Auto Scan is effective for powered-on computers only. To exit the Auto Scan mode, just tap any one of the push buttons. **(SV431DDVDUA only)**

**NOTE:** When Auto Scan detects any keyboard activity, it suspends the scanning until the activity stops; it then resumes with the next computer in sequence. The length of the Auto Scan interval (Scan Rate) is adjustable, see below.

### Scan Time

Four options are available for users to set the Scan Time duration, which includes 3, 8, 15 and 30 seconds.

To change the Scan Time interval, press both front panel buttons "1" and "2" simultaneously. The unit beeps 1, 2, 3 or 4 times for Scan Time of 3, 8, 15 or 30 seconds respectively. **(SV431DDVDUA only)**

**NOTE:** Scan Time is automatically set to the default of 3 seconds when the units loses power.



## Rear Panel (SV431DDVDUA only)

To adjust the video signal strength/equalization settings for the length or quality of DVI cable being used, the "FUNC" button combined with the front panel push buttons can be used.

1. Press "FUNC" button three times, and the LED for "POWER" will start to flash once per second.
2. Press front panel push button "1" one or two times to adjust the signal equalization with one beep (normal) or two beeps (enhance) respectively.  
or  
Press front panel push button "3" one or two times to adjust the video signal output current with one beep (normal) or two beeps (enhance) respectively.  
or  
Press front panel push button "4" one, two, three, or four times to adjust the output emphasis with one beep (no pre-emphasis), two beeps (low pre-emphasis), three beeps (medium pre-emphasis), or four beeps (high pre-emphasis).
3. Once the settings have been adjusted, press the "FUNC" button one time to exit this mode.

# HotKey Control

A Hotkey command is a short keyboard sequence for selecting a computer, activating computer scan, etc. A hotkey sequence starts with two left <CTRL> keystrokes (successively within 0.2 seconds) followed by one or two more keystrokes. A high-pitch beep will be generated for each correct hotkey command; otherwise, one low-pitch beep is generated for errors and the bad key sequence will not be forwarded to the selected computer.

**NOTE:** Press and hold Left <SHIFT> and press <NumLock> twice, then release <SHIFT> followed by pressing left <CTRL> once, which will enable / disable the hotkey feature.

## To select a computer:

**Left <CTRL> + Left <CTRL> + <1>**

(Example: Selects the computer at port 1.)

**Left <CTRL> + Left <CTRL> + <2>**

(Example: Selects the computer at port 2.)

**NOTE:** Do not use the keypad on the right-side of the keyboard.

## Auto Scan

The KVM automatically scans through the powered-on computers in sequence on a fixed time interval (see Scan Time below).

## To start Auto Scan:

**Left <CTRL> + Left <CTRL> + <F1>**

To abort the Auto Scan mode, press the left <CTRL> key twice.

**NOTE:** When Auto Scan detects any keyboard activity, it suspends the scanning until the activity stops; it then resumes with the next computer in sequence. The length of the Auto Scan interval (Scan Rate) is adjustable, see below.

**Manual Scan** allows users to manually switch back and forth between powered-on computers.

**Left <CTRL> + Left <CTRL> + <F2>**

To select the previous or the next computer, press <UP> or <DOWN> arrow keys. To abort the Manual Scan, press any other key.

## Scan Time

Four options are available for users to set the Scan Time duration, it Includes 3, 8, 15 and 30 seconds.

**Note:** Scan Time is set to 3 seconds by default.

To adjust Scan Rate, set the scan time of duration before switching to the next computer:

**Left <CTRL> + Left <CTRL> + <F3>**

The KVM Switch generates 1 to 4 beeps indicating a scan time duration for 3, 8, 15 or 30 seconds respectively.

## Audio Lock

There are two options for Audio Lock: ON and OFF. When ON, audio selection follows computer selection. When OFF, audio selection stops following computer selection. It is useful if you want to listen to a particular computer's audio signal while operating other computers.

**Left <CTRL> + Left <CTRL> + <F5>**

The KVM switch beeps once or twice corresponding to ON and OFF respectively.

To change which computer port the audio stays on to the currently selected port, press the following hotkey:

**Left <CTRL> + Left <CTRL> + <A>**

## Alternative Hotkey Commands

In addition to the Left <CTRL> + Left <CTRL> hotkeys, there are two alternative hotkey sequences available.

1. For the following operations, users may press <ScrollLock> twice instead of pressing left <CTRL> twice.

To select a computer:

**<ScrollLock> + <ScrollLock> + <1>**  
(Example: Select the computer at port 1.)

**<ScrollLock> + <ScrollLock> + <2>**  
(Example: Select the computer at port 2.)

**NOTE:** Do not use the keypad at the right of the keyboard.

2. For those keyboards that do not have or support <ScrollLock>, please press and HOLD the Left <SHIFT> and press <NumLock> twice instead of pressing Left <CTRL> twice.

To select a computer:

**hold Left <SHIFT> + press <NumLock> + press <NumLock>**  
**then release <SHIFT> + press <1>**  
Example: Select the computer at port 1.)

**hold Left <SHIFT> + press <NumLock> + press <NumLock>**  
**then release <SHIFT> + press <2>**  
(Example: Select the computer at port 2.)

**NOTE:** Do not use the keypad at the right of the keyboard.

## Change Leading Hotkey

The default leading hotkey sequence involves pressing the left <CTRL> twice in succession (e.g. left <CTRL> + left <CTRL>). This can be changed to the right <CTRL> key instead, to avoid accidental activation due to using the left <CTRL> key for functions such as Copy/Paste.

To change the leading hotkey sequence to Right <CTRL>:

**Left <CTRL> + Left <CTRL> + hold <ALT> + press Right <CTRL>**

All hotkey commands that previously required pressing the Left <CTRL> will be switched to requiring the right <CTRL> instead.

To change the leading hotkey sequence back to Left <CTRL>:

**Right <CTRL> + Right <CTRL> + hold <ALT> + press Left <CTRL>**

# Specifications

	SV231DDVDUA	SV431DDVDUA
<b>Number of Ports</b>	2	4
<b>Computer Connectors (per port)</b>	1 x DVI-I female 1 x DE-15 VGA female 1 x USB type B 2 x 3.5mm mini-jack	
<b>Console Connectors</b>	1 x DVI-I female 1 x DE-15 VGA female 4 x USB type A 2 x 3.5mm mini-jack	
<b>Maximum Video Resolution</b>	Digital: 1920x1200@60Hz Analog: 1920x1440@60Hz	
<b>DDC2B</b>	Yes	
<b>Audio</b>	Yes	
<b>OSD</b>	No	
<b>Cascadable</b>	No	
<b>Switching Modes</b>	Front Panel Buttons, Hotkeys	
<b>Power Adapter</b>	9~12VDC, 1.5A (included)	
<b>Enclosure Material</b>	Metal	
<b>Dimensions</b>	100.0mm x 160.0mm x 57.0mm	130.0mm x 220.0mm x 60.0mm
<b>Weight</b>	750g	1236g

# Technical Support

StarTech.com's lifetime technical support is an integral part of our commitment to provide industry-leading solutions. If you ever need help with your product, visit **[www.startech.com/support](http://www.startech.com/support)** and access our comprehensive selection of online tools, documentation, and downloads.

For the latest drivers/software, please visit **[www.startech.com/downloads](http://www.startech.com/downloads)**

## Warranty Information

This product is backed by a three year warranty.

In addition, StarTech.com warrants its products against defects in materials and workmanship for the periods noted, following the initial date of purchase. During this period, the products may be returned for repair, or replacement with equivalent products at our discretion. The warranty covers parts and labor costs only. StarTech.com does not warrant its products from defects or damages arising from misuse, abuse, alteration, or normal wear and tear.

### Limitation of Liability

In no event shall the liability of StarTech.com Ltd. and StarTech.com USA LLP (or their officers, directors, employees or agents) for any damages (whether direct or indirect, special, punitive, incidental, consequential, or otherwise), loss of profits, loss of business, or any pecuniary loss, arising out of or related to the use of the product exceed the actual price paid for the product. Some states do not allow the exclusion or limitation of incidental or consequential damages. If such laws apply, the limitations or exclusions contained in this statement may not apply to you.





Hard-to-find made easy®

## Hard-to-find made easy. At StarTech.com, that isn't a slogan. It's a promise.

StarTech.com is your one-stop source for every connectivity part you need. From the latest technology to legacy products — and all the parts that bridge the old and new — we can help you find the parts that connect your solutions.

We make it easy to locate the parts, and we quickly deliver them wherever they need to go. Just talk to one of our tech advisors or visit our website. You'll be connected to the products you need in no time.

Visit [www.StarTech.com](http://www.StarTech.com) for complete information on all StarTech.com products and to access exclusive resources and time-saving tools.

StarTech.com is an ISO 9001 Registered manufacturer of connectivity and technology parts. StarTech.com was founded in 1985 and has operations in the United States, Canada, the United Kingdom and Taiwan servicing a worldwide market.

### Reviews

Share your experiences using StarTech.com products, including product applications and setup, what you love about the products, and areas for improvement.

#### StarTech.com Ltd.

45 Artisans  
Crescent  
London, Ontario  
N5V 5E9  
Canada

#### StarTech.com LLP

4490 South  
Hamilton Road  
Groveport, Ohio  
43125  
U.S.A.

#### StarTech.com Ltd.

Unit B, Pinnacle 15  
Gowerton Road  
Brackmills,  
Northampton  
NN4 7BW  
United Kingdom

#### StarTech.com Ltd.

Siriusdreef 17-27  
2132 WT  
Hoofddorp  
The Netherlands

FR: [fr.startech.com](http://fr.startech.com)

DE: [de.startech.com](http://de.startech.com)

ES: [es.startech.com](http://es.startech.com)

NL: [nl.startech.com](http://nl.startech.com)

IT: [it.startech.com](http://it.startech.com)

JP: [jp.startech.com](http://jp.startech.com)