

# USB 3.0 to DisplayPort™ External Video Adapter – 4K USB 3.0 to HDMI® External Video Adapter – 4K

USB32DP4K / USB32HD4K



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#### **FCC Compliance Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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## Introduction

**Note:** Connect a maximum of five USB32DP4K or USB32HD4K adapters on a single PC

## **Packaging Contents**

- 1x USB 3.0 4K Display Adapter
- 1x Instruction Manual

### **System Requirements**

- DisplayPort-enabled Display (e.g. Monitor or Projector) (for USB32DP4K)
  Or
- HDMI-enabled Display (e.g. Monitor, Projector, Television) (for USB32HD4K)
- USB-enabled computer system with an available USB 3.0 port
- · A supported Operating System
  - Please visit <u>www.StarTech.com/USB32DP4K</u> or <u>www.StarTech.com/USB32HD4K</u> for a list of supported operating systems
- CPU: Quad Core 2.4GHz or Higher (i5 recommended)
- · RAM: 4GB or higher



## Installation

#### Driver Installation

If the host is running Windows or ChromeOS, the drivers should install automatically. If you are running a supported operating system that is not Windows or ChromeOS, or the drivers do not automatically install, disconnect the dock from the computer, then:

a. Navigate to <u>www.StarTech.com/USB32DP4K</u> or <u>wwwStarTech.com/USB32HD4K</u> and click the Drivers/Downloads tab.

b. Under Driver(s), download the Driver Package for your operating system. Follow the steps outlined in the Installation guide that is included in the Driver Package to install the drivers/software

### Multiple USB Video Adapter Installation

Ensure you have the latest version of the drivers installed; otherwise, please download them from the StarTech.com website (www.startech.com).

- Complete the standard driver installation steps up to the point of connecting the first USB Video Adapter.
- 2. Connect another monitor/display to the second USB Video Adapter, and turn on the display.
- 3. Connect the USB connector on the second USB Video Adapter to an available USB port on the host computer. The driver installation will begin automatically.

Repeat these steps for each additional USB Video Adapter you wish to install. Once all USB Video Adapters are installed, reboot the computer. After rebooting, you may be prompted to reboot one final time: please do so.

## **Configure the Display**

To arrange, extend, duplicate or change other display settings related to the USB Video Adapter, use the operating system's Display Settings.



## **Specifications**

Audio Specification	2-channel stereo
AV Input	USB 3.0
Max Resolution	4K (3840x2160)
AV Output	DisplayPort (USB32DP4K)
	HDMI (USB32HD4K)
Chipset ID	Displaylink DL5500
Color	Black
Enclosure Type	Plastic
Audio	Yes
Supported Resolutions	Widescreen (16/32 bit): 3840 x2160 (4K), 2560x1600, 2048x1152, 1920x1200, 1920x1080, 1680x1050, 1600x900, 1440x900, 1360x768, 1280x800, 1280x768, 1280x720
	Standard (16/32 bit): 1600x1200, 1400x1050, 1280x1024, 1280x960, 1152x864, 1024x768, 800x600
Widescreen Supported	Yes



## **Technical Support**

StarTech.com's lifetime technical support is an integral part of our commitment to provide industry-leading solutions. If you ever need help with your product, visit www.startech.com/support and access our comprehensive selection of online tools, documentation, and downloads.

For the latest drivers/software, please visit: www.startech.com/downloads

## Warranty Information

This product is backed by a two year warranty.

In addition, StarTech.com warrants its products against defects in materials and workmanship for the periods noted, following the initial date of purchase. During this period, the products may be returned for repair, or replacement with equivalent products at our discretion. The warranty covers parts and labor costs only. StarTech.com does not warrant its products from defects or damages arising from misuse, abuse, alteration, or normal wear and tear.

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