

56K USB Dial-up and Fax Modem - V.92 - External

Product ID

USB56KEMH2



*Product may vary from image

Component	Function
1 RJ11 Port	<ul style="list-style-type: none"> Connect the USB Dial-up and Fax Modem to a Telephone Jack
2 OH LED (Off-Hook)	<ul style="list-style-type: none"> Indicates the Phone Line is being used Green LED Indicator <ul style="list-style-type: none"> Off = Phone Line not being used Steady On = Phone Line is being used
3 Data LED	<ul style="list-style-type: none"> Indicates the Phone Line is being used Green LED Indicator <ul style="list-style-type: none"> Off = No data is being transmitted Flashing = Data is being transmitted
4 USB 2.0 Type-A Port	<ul style="list-style-type: none"> Connect the USB Dial-up and Fax Modem to a USB-A Port on the Host Computer

Product Information

For the latest manuals, product information, technical specifications, and declarations of conformance, please visit: www.StarTech.com/USB56KEMH2

Requirements

- USB enabled computer with an available USB Type-A port

Package Contents

- USB 56K Modem x 1
- RJ11 cable x 1
- Quick-Start Guide x1

Installation

Download the Driver

1. Navigate to www.StarTech.com/USB56KEMH2
2. Click the **Drivers & Downloads** tab.
3. Under **Driver(s)**, download the **Driver Package** to the **Host Computer**.

Install the Driver

Windows

1. **Right-Click** the zipped **Driver Package** that was downloaded. Click **Extract All**. **Browse** to the newly created folder.

Note: Ensure to make a note of the location where the drivers were extracted. That location will be used on the next step.

Windows usually saves the files to the Downloads folder associated with the user account (e.g. C:\Users\useraccount\Downloads).

2. Open the folder corresponding to the **Windows** version installed on the **Host Computer**.

3. Right-click the **Installer Setup** file. Click **Run as administrator**.

Note: If the Run as administrator option is not available, it could indicate an attempt to run the Installer Setup from within the zipped Driver Package. Extract the files using the instructions in Step 1 in the Install the Driver section.

4. Follow the **On-Screen Instructions** to install the **Device Driver**. Restart the **Host Computer** if prompted.

macOS

Note: No driver is required because this product is natively supported in macOS for Fax (up to 10.6.x) and Dial-up (up to 12.x.x).

Confirm the Device Installation

Windows

1. On the keyboard press the **Windows + R** keys. In the new **Pop-up Window** type **devmgmt.msc**. Press **Enter** to open the **Device Manager** screen.
2. Expand the **Modems** category, right-click **USB Data Fax Voice Modem** and click the **Properties** option. (Figure 1)
3. Click the **Driver** tab to confirm that the **Driver** is installed correctly. (Figure 2)

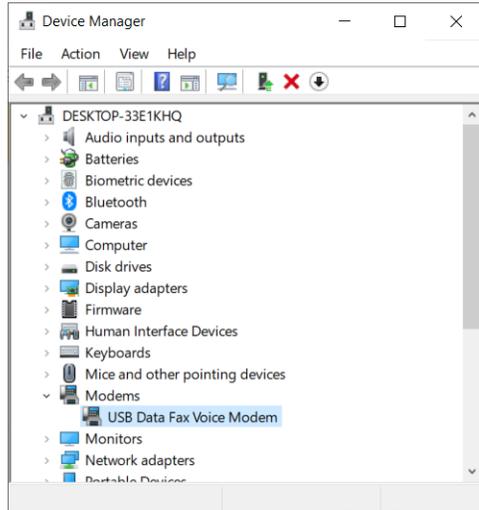


Figure 1

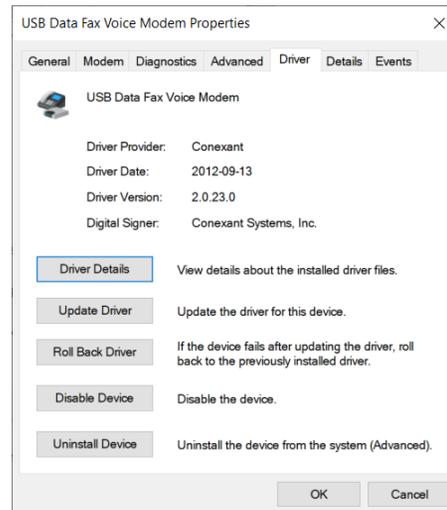


Figure 2

macOS

1. Open **System Report**.
2. On the **Left Pane** expand on **Hardware** and select **USB**.
3. On the **Right Pane** look for **USB Modem**, click on it for additional details. (Figure 3)

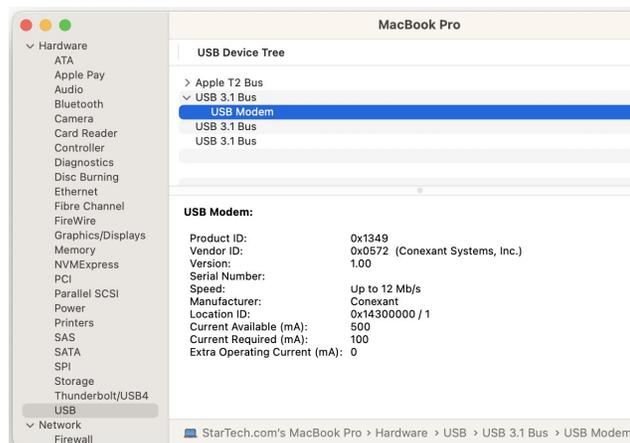


Figure 3

Configuration

Windows

Setup Dialing Rules

1. On the keyboard press the **Windows + R** keys. In the new **Pop-up Window** type **telephon.cpl**. Press **Enter** to open the **Local Information Manager** window.
2. In the **Location Information** window, enter the **Country** and **Area Code** details. Click on **Tone** or **Pulse dialing**. Click **OK**. (Figure 4)

Note: *Tone dialing is the most common dialing method.*

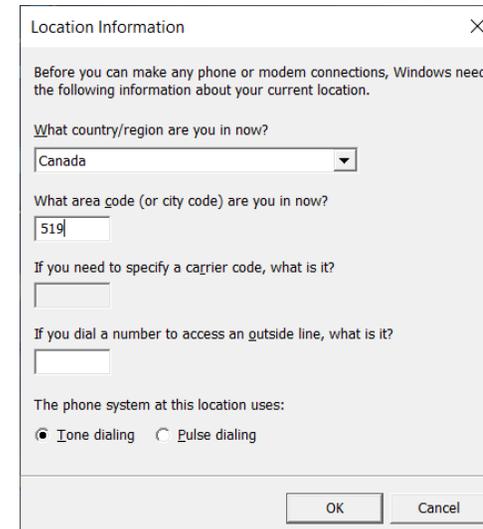


Figure 4

3. The new **Location** will be selected by default in the **Phone and Modem** window. Click on **OK** to close the window. (Figure 5)

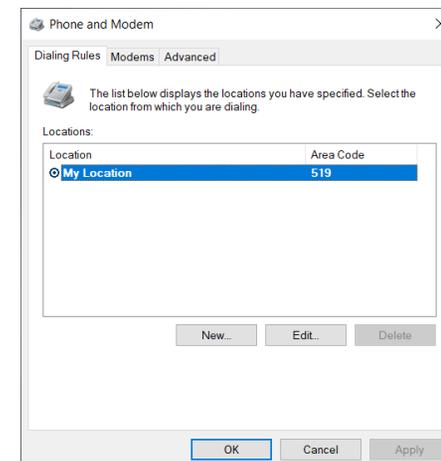


Figure 5

Setup a Dial-up Connection

Windows

1. Open the **Network and Sharing Center**. Click on **Set up a new connection or network**.
2. In the **Set up a Connection or Network** window click on **Connect to the Internet**. (Figure 6)

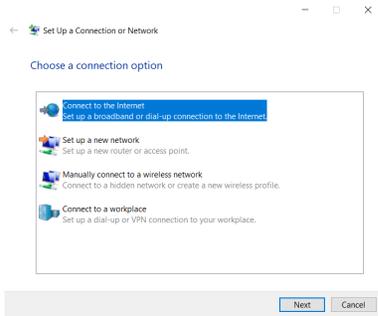


Figure 6

3. In the **Connect to the Internet** window, select **Dial-up**. (Figure 7)

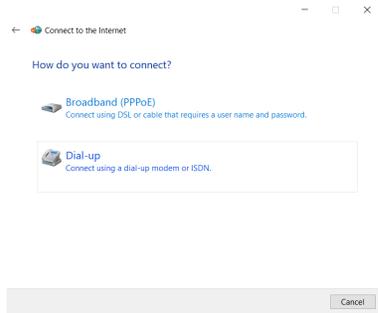


Figure 7

4. Enter all the information provided by the **ISP** (Internet Service Provider). Type a new **Connection name** or use the default one. Once all the required information has been entered, click on **Connect** (Figure 8)

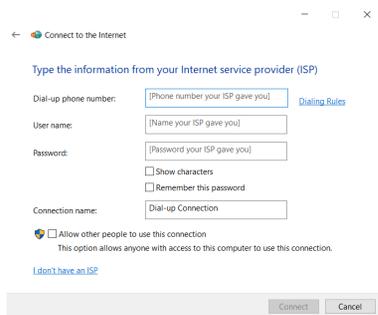


Figure 8

5. The connection will be dialed. Once a link is established a confirmation

message will be displayed. (Figure 9)



Figure 9

macOS

Note: Dial-up is no longer supported with macOS Ventura or later.

1. Open **System Preferences**. Open **Network**.
2. On the **Left Pane** select **USB Modem**.
3. On the **Right Pane**, enter all the information provided by the **ISP** (Internet Service Provider). Once all the required information has been entered, click on **Apply**, then click **Connect**. (Figure 10)

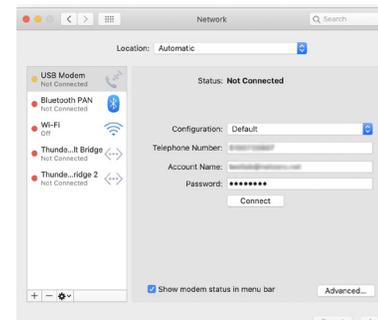


Figure 10

4. The connection will be dialed. Once a link is established the **Status** will change to **Connected** along with additional information. (Figure 11)

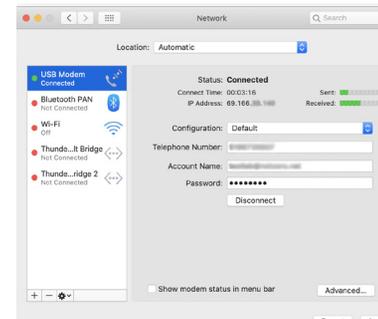


Figure 11

Setup a Fax Connection

Windows

Note: Windows Fax and Scan may not be included with a new Windows 11 computer or installation. To enable, go to Settings, select System from the Left Pane. Click on Optional Features, click View Features, search for Windows Fax and Scan and select it, click Next to install the required application.

1. Open **Windows Fax and Scan**, then click on **Tools** and select **Fax Accounts**.
2. In the **Fax Account** window, click on **Add...** (Figure 12)

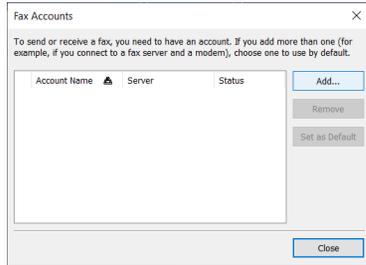


Figure 12

3. In the **Fax Setup** window click on **Connect to a fax modem**.
4. Enter a modem **Name** or leave the default one. Click on **Next**. (Figure 13)

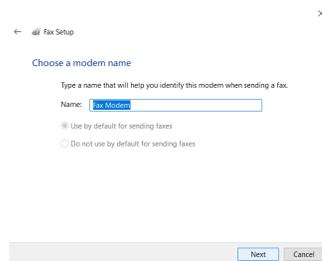


Figure 13

5. Click to select **Answer Automatically (recommended)**. On the **Fax Accounts** window, click on **Close** to return to the main **Windows Fax and Scan** window. (Figure 14)

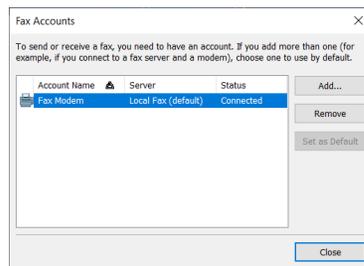


Figure 14

6. In the **Windows Fax and Scan** window, click on **New Fax**.
7. Enter a **Fax Number** to **Dial** in the **To** field. Enter details in the **Subject** and **Note**

field as needed. Click on **Send**. (Figure 15)

Note: The number formatting in North America is area code followed by a 7-digit number (e.g. 519-XXX-XXXX). The format can change depending on the country or dialing rules, such as having to dial 9 prior to dialing out. Contact the fax/phone line provider or administrator for further information.

If a Fax Number or a Fax Machine is unavailable, use a different number (e.g., cellphone number) to confirm if it rings when the fax is sent. This test ensures USB56KEMH2 is working as expected.

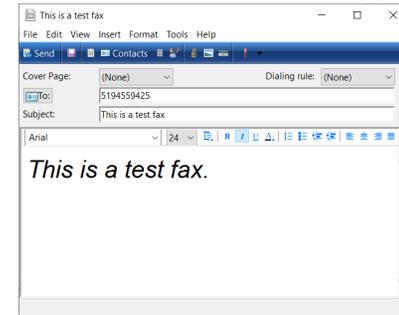


Figure 15

8. The **Fax** will now attempt to send. (Figure 16)

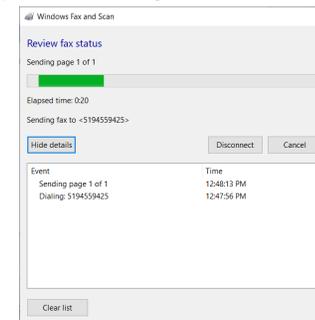


Figure 16

9. The **Review fax status** window displays useful information if the fax was sent successfully. (Figure 17)

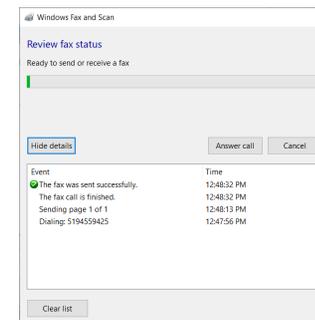


Figure 17

macOS

Note: USB Fax is no longer supported with OS X Lion or later.

1. Open the document to be faxed .
2. Click on the **File Menu** and select **Print**.
3. Select **USB Modem** from the **Printer** list. (Figure 18)
4. Configure the paper size, orientation, and other settings as needed. (Figure 18)
5. Enter a **Fax Number to Dial** in the **To:** field. Enter details in the **Subject** and **Message** field as needed. Click on **Fax**. (Figure 18)

Note: The number formatting in North America is area code followed by a 7-digit number (e.g. 519-XXX-XXXX). The format can change depending on the country or dialing rules, such as having to dial 9 prior to dialing out. Contact the fax/phone line provider or administrator for further information.

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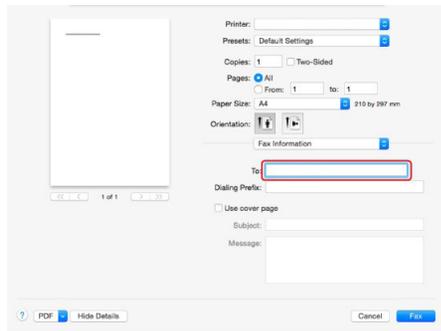


Figure 18

6. The **Fax** will now attempt to send.

Regulatory Compliance

FCC - Part 15

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by StarTech.com could void the user's authority to operate the equipment.

FCC Part 68 Statement

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format: US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

If this equipment [US: STAMM01A56KEMH2] causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If trouble is experienced with this equipment [US: STAMM01A56KEMH2], for repair or warranty information, Service can be facilitated through our office at (see bottom for US address).

If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

Please follow instructions for repairing if any (e.g. battery replacement section); otherwise do not alternate or repair any parts of device except specified. For repair procedures, follow the instructions outlined under the limited warranty.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this USB56KEMH2 does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

If the telephone company requests information on what equipment is connected to their lines, inform them of:

- a) The ringer equivalence number [0.10]
- b) The USOC jack required [RJ11C]
- c) The FCC Registration Number [US: STAMM01A56KEMH2]

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. The REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point. For this product the FCC Registration number is

[US: STAMM01A56KEMH2] indicates the REN would be 0.1.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible..

Industry Canada CS03 Statement

This product meets the applicable Industry Canada technical specifications. / Le présent matériel est conforme aux spécifications techniques applicables d'Industrie Canada.

The Ringer Equivalence Number (REN) is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five. / L'indice d'équivalence de la sonnerie (IES) sert à indiquer le nombre maximal de terminaux qui peuvent être raccordés à une interface téléphonique. La terminaison d'une interface peut consister en une combinaison quelconque de dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n'exède pas cinq.

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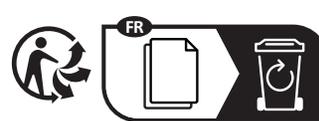
Warranty Information

This product is backed by a 2 years warranty.

For further information on product warranty terms and conditions, please refer to www.startech.com/warranty.

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