Quick-start guide

56K USB Dial-Up and Fax Modem - V.92 - External

USB56KEMH2
FR: Guide de l’utilisateur - fr.startech.com
DE: Bedienungsanleitung - de.startech.com
ES: Guía del usuario - es.startech.com
NL: Gebruiksaanwijzing - nl.startech.com
PT: Guia do usuário - pt.startech.com
IT: Guida per l’uso - it.startech.com

Package contents
• 1 x USB 56K modem
• 1 x RJ11 cable
• 1 x driver CD
• 1 x quick-start guide

System requirements
• USB-enabled computer with a USB port
• Any of the following operating systems:
  • Windows® 10 (32-bit and 64-bit)
  • Windows 8.1 (32-bit and 64-bit)
  • Windows 7 (32-bit and 64-bit)
  • Windows Server 2012 R2
  • Windows Server 2008 R2
  • Windows 2003
  • Windows XP (32-bit and 64-bit)
  • Mac OS 10.10
  • Mac OS 10.9

Installing drivers on a computer running Windows
1. Connect the USB Type-A connector on the USB56KEMH2 to the USB port on your computer.
2. If a Found New Hardware dialog box appears on the screen, click Cancel.
3. Insert the included driver CD into your computer’s CD/DVD drive. AutoRun automatically opens the installation wizard.
4. Select the option to install the drivers and select the version of the operating system that you’re currently running.
5. Complete the instructions in the installation wizard to finish installing the drivers.

Set up a dial-up connection
Windows 10
The following instructions apply to computers running Windows 10. For instructions about the version of Windows OS that you’re running, consult the documentation that came with the OS.
1. Connect the USB Type-A connector on the USB56KEMH2 to the USB port on your computer.
2. Connect the RJ11 cable to the RJ11 port on the device and to a phone or network jack.
3. On your desktop, click the Network icon.
4. Click Dial-up Connection > Dial-up > Connect.
5. Complete the User name, Password, and Dial fields.
6. Click Dial.

Mac OS X
1. In the Dock, click the System Preferences icon.
2. Click Network > USB modem.
3. Complete the Account name, Password, and Telephone number fields.
4. To exit System Preferences and save your settings, press Command-Q.

Use the device as a fax modem
1. Connect the USB Type-A connector on the USB56KEMH2 to the USB port on your computer.
2. Connect the RJ11 cable to the RJ11 port on the device and to a phone or network jack.
3. On your computer, set up your fax client software. For more information about how to set up fax client software, see the documentation that came with the software.

For the latest information, technical specifications, and support for this product, please visit www.StarTech.com/USB56KEMH2.
Troubleshooting

I can't use my device to add dial-up internet access

1. To install the latest Windows 8 drivers, navigate to www.StarTech.com/USB56KEMHZ.
2. Click the Support tab.
3. Under Drivers, right-click the zip file.
4. Click the Windows 8 folder and complete the on-screen instructions to install the drivers.

About the LED indicators

The USB56KEMHZ features two green LED indicators. For more information about what the LED indicators signify, consult the table below.

<table>
<thead>
<tr>
<th>LED indicator</th>
<th>Behavior</th>
<th>Significance</th>
</tr>
</thead>
<tbody>
<tr>
<td>OH LED (Off-Hook LED)</td>
<td>Solidly illuminated</td>
<td>The device is in use.</td>
</tr>
<tr>
<td>Data LED</td>
<td>Blinks</td>
<td>Data is being transferred.</td>
</tr>
</tbody>
</table>

FCC Compliance Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by StarTech.com could void the user's authority to operate the equipment.

FCC Part 68 Statement

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format: US:AAAEQ###TXXXX. If requested, this number must be provided to the telephone company.

If this equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved. Please follow instructions for repairing if any (e.g. battery replacement section); otherwise do not attempt to repair any parts of your equipment except specified. For repair procedures, follow the instructions outlined in the limited warranty.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this USB56KEMHZ does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

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Technical Support

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Warranty Information

This product is backed by a two-year warranty.

StarTech.com warrants its products against defects in materials and workmanship for the periods noted, following the initial date of purchase. During this period, the products may be returned for repair, or replacement with equivalent products at our discretion. The warranty covers parts and labor costs only. StarTech.com does not warrant its products from defects or damages arising from misuse, abuse, alteration, or normal wear and tear.

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